



Lancashire and
South Cumbria
Health and Care Partnership

Social Care Training Guide v 6
April 2022

Training available to
social care providers

Overview of training for all social care

Thank you



“Without your care and dedication, so many people would literally be left out of society. Thank you for your contribution for those who need someone!”

(Message from our thankyou wall)

A Thank You Care Wall has been created to raise awareness of the outstanding contributions staff make in caring for people across Lancashire and South Cumbria. Read more thankyou messages (and add your own) here:

- Via a dedicated Digital Thanking Wall hosted on TAP’s social thanking platform: www.thankandpraise.com/thankingwall/lsc
- Via TAP’s free App available from Google Play Store and Apple App Store – simply search for ‘TAP Thank and Praise’ and thankingwall/lsc once in the app

Do you want to thank a care worker in Lancashire and South Cumbria?

TAP (Thank And Praise) is a social thanking platform for you to show your appreciation to our unsung heroes.

You can now:

- Thank a care worker at www.thankandpraise.com/thankingwall/lsc or via the TAP App

Scan to thank

Search for TAP: Thank and Praise

Get it on the App Store

GET IT ON Google Play

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E-Learning materials:



Health Education England e-learning programme eLfH <https://www.e-lfh.org.uk/programmes/>

All resources are freely available to colleagues working in the NHS, independent sector, and social care. The full catalogue of over 100 e-learning materials including topics such as:

*MCA Medications dementia preventing falls end of life care improving mouth care
care certificate hydration management and leadership skills continence safeguarding*

Skills for Care have e-learning resources, guides and a wealth of information regarding the learning and development of your staff, to look at the resources available click here:

<https://www.skillsforcare.org.uk/Learning-development/Learning-and-development.aspx>

Social Care Institute for Excellence has online latest information and training for social care staff, sorted by topic.

Free e-learning courses

- [Infection control](#)
- [Safeguarding](#)
- [Dementia](#)
- [Domestic violence and abuse](#)
- [Autism and learning disabilities](#)

CPD-accredited paid-for courses

- [Care Certificate course](#)
- [Special educational needs and disability \(SEND\) course](#)
- [Mental Capacity Act course](#)
- [Deprivation of Liberty Safeguards course](#)
- [Tackling child sexual exploitation](#)
- [Safeguarding adults course](#)

E-Learning – COVID 19

Free online training materials have been developed to support care staff:



Health Education England e-learning programme

All resources are freely available to colleagues working in the NHS, independent sector, and social care. There are modules on returning to work, end of life care for people with Covid-19 and advice on staff wellbeing.

<https://portal.e-lfh.org.uk/Component/Details/604722>

The Queens Nursing Institute developed a comprehensive set of resources for nurses adapting to working in new settings as a result of Covid-19, including induction checklists and rapid training resources for working in Care Homes.

<https://www.qni.org.uk/nursing-in-the-community/care-home-nurses-network/coronavirus-information-centre/>

Skills for Care e-learning resources including training for volunteers, existing staff, rapid induction of new staff, and training for staff who are being redeployed. <https://www.skillsforcare.org.uk/About/News/COVID-19-Essential-training.aspx>

Skills for Care through the pandemic have offered fully funded essential training to the care sector, this is available through any of 12 endorsed training providers, one of which is Access Skills, this covers 8 modules – details are found here: https://www.skillsforcare.org.uk/About/News/COVID-19-Essential-training.aspx?utm_source=Website&utm_medium=Homepage%20box&utm_campaign=COVID-19-Essential-Training?utm_source=Webpage%20&utm_medium=Tracking%20Link&utm_campaign=COVID-19-Essential-Training%20

https://www.skillsforcare.org.uk/About/News/COVID-19-Essential-training.aspx?utm_source=Website&utm_medium=Homepage%20box&utm_campaign=COVID-19-Essential-Training?utm_source=Webpage%20&utm_medium=Tracking%20Link&utm_campaign=COVID-19-Essential-Training%20



Video resources:



1. A series of short videos (around 3 minutes each) describe how to take measurements from residents correctly (such as blood pressure and oxygen saturation), spot the soft signs of deterioration, and prevent the spread of infection.

<https://www.youtube.com/playlist?list=PLrVQaAxyJE3cJ1fB9K2poc9pXn7b9WcQg>

1. Introduction to serious illness for carers	https://youtu.be/A6sg0mkcJIY
2. Preventing the spread of infection	https://youtu.be/ZSV8eW5FwF8
3. Soft signs of deterioration	https://youtu.be/7gMo13z3BYI
4. NEWS What is it?	https://youtu.be/S-KWnrsOw8M
5. Measuring the respiratory rate	https://youtu.be/ccKGzZXNKYs
6. Measuring oxygen saturation	https://youtu.be/QabKghrtXps
7. Measuring blood pressure	https://youtu.be/G8QkaAyqatE
8. Measuring the heart rate	https://youtu.be/v4NrClgA8Nk
9. Measuring level of alertness	https://youtu.be/mo1DCAJddkQ
10. How to measure temperature	https://youtu.be/UxE6J9YBxqs
11. Calculating and recording a NEWS score	https://youtu.be/eIlPesGSMmA
12. Structured communication and escalation	https://youtu.be/Ki0BX61xhdw
13. Treatment escalation plans and resuscitation	https://youtu.be/vXrRp7AW5E4
14. Recognising deterioration with a learning disability	https://youtu.be/vSWCPza8dCU

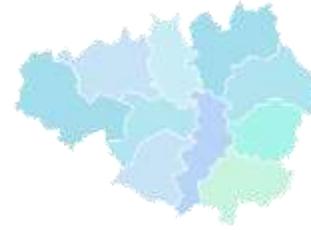
Video resources:



The following short videos also support care staff:

2. Is your resident unwell?: <https://vimeo.com/436597620>
3. Caring for people with COVID: <https://vimeo.com/423176181>
4. PPE: GAME On: <https://vimeo.com/408471512>
5. Pulse Oximeters: <https://vimeo.com/425543209>
6. How to perform a swab test: <https://www.youtube.com/watch?v=1l0jcv37WzI>
7. Avoiding E coli – view [This short film](#)
8. Recovery from COVID 19 advice for non clinical staff
<https://vimeo.com/423176181/8abd9b5422>
9. How to keep indoor spaces ventilated <https://vimeo.com/479780008/cb6c43b496>

Oral Health



GREATER
MANCHESTER
TRAINING HUB



The Greater Manchester Training Hub have an on-line free training package - supporting the delivery of mouth care in a community and residential care home settings

This training will help care settings be CQC compliant, in line with NICE Guidance & Standards (NG48 & QS151)

Direct link to the Mouth Care Matters in the Community training package:

<https://www.gmthub.co.uk/dentistry/mouth-care-matters-in-the-community>

Skills for Care fund oral care as follows:

Level 2 Certificate Oral Care for Health and Social Care 603/6251/0 170 TQUK £300 For more details please see the website;

Overview of Workforce Development Funding

<https://www.skillsforcare.org.uk/Learning-development/Funding/Workforce-Development-Fund/Workforce-Development-Fund.aspx>

What can be funded

<https://www.skillsforcare.org.uk/Documents/Learning-and-development/Funding/Workforce-Development-Fund/2021-22/Funded-qualifications-and-learning-programmes-2021-22.pdf>



React to Red Pressure Ulcer Prevention



React to Red is a resource to support the prevention of pressure ulcers in care homes and in the community.

React to Red e learning training link- [Title \(nwyhelearning.nhs.uk\)](https://www.nwyhelearning.nhs.uk)

This module is a complete resource with a training pack and video guide regarding pressure ulcers, it will take approximately 50-60 minutes to complete.

This e-learning package has been adapted from the React to Red Pressure Ulcer Prevention Training Pack developed by Nottinghamshire Health Care NHS Foundation Trust and originally funded by Bassetlaw Clinical Commissioning Group.

Diabetes online training

Online training diabetes programme for Care Homes

This programme has been developed for **individuals who support people living with diabetes in either a care home or home care environment in the UK**, such as care home staff and community care teams, including **registered nurses and non-registered practitioners (HCAs) and Social Care workers**

Sanofi have announced a national online training diabetes programme for Care Homes which aims to:

- Support the correct storage dosing and administration of insulin.
- Reduce hospital admissions due to diabetes.
- Reduce the number of GP and ambulance call outs relating to diabetes.
- Reduce the number of insulin errors in care homes.
- Increase the number of staff within these areas with insulin delegation responsibilities.
- Reduce the number of community Nurse visitations to administer insulin

It is available across the UK for registered and non registered practitioners who care for people with diabetes in care homes and in their own home.

Up to 4 places per care home per month available.

<https://www.diabetesmatters.co.uk/sanoficares.html>



Frailty e-learning



This is an e-learning programme split into 3 tiers (1, 2a & 2b) for general public, health and social care professionals respectively that is compliant with the skills for health 'Frailty core capabilities framework'. This programme offers promotion of a common language across all sectors to support embedding enhanced clinical skills and competencies in an existing workforce. This programme endorses the prerequisite to personalise care to meet the needs of individuals living with varying degrees of frailty to support improved health outcomes.

<https://www.e-lfh.org.uk/programmes/frailty/>

During 2020/21, work on frailty screening resources continued and a best practice screening for social care toolkit has been developed in conjunction with Hampshire County Council

Falls Prevention Training

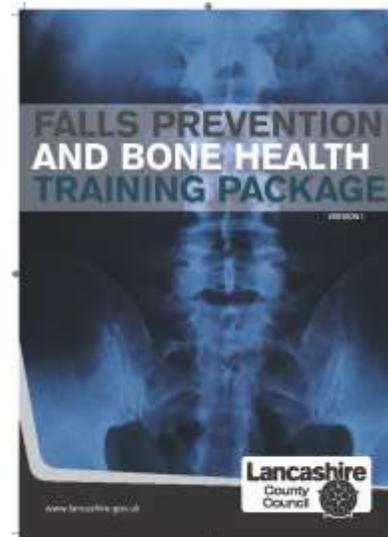
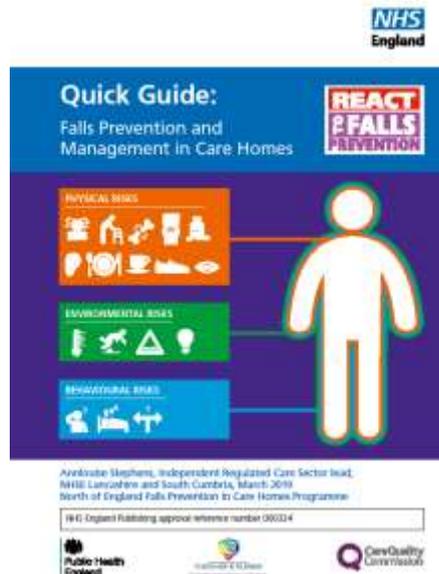
Free online training called “Freda’s fall” on: e-LfH Hub

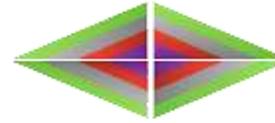
<https://portal.e-lfh.org.uk/Search>

Paid for falls prevention training can be found on:

<https://www.skillsplatform.org/search?keywords=falls+prevention>

You can also click on the guides and toolkits below:





Advance Care Planning and Communication Skills

- Are you required to have conversations with clients and those important to them about their care?
- Do you support clients and those important to them to start to think about their care as they become less well?
- Are you interested in learning more about Advance Care Planning ?
- Do you want to gain more skills and knowledge around Advanced Care Planning – then this course is for you.

Places are available for health and social care staff to attend this free, one day course as part of a new and innovative programme being run across Lancashire & South Cumbria

Venue: MS Teams

Time: 9.30am to 15.30pm

Dates:

~~Tuesday 18th January 2022~~

Tuesday 12th July 2022

~~Thursday 10th February 2022~~

Thursday 15th September 2022

Wednesday 23rd March 2022

Wednesday 5th October 2022

Tuesday 12th April 2022

Tuesday 15th November 2022

Thursday 12th May 2022

Thursday 15th December 2022

Wednesday 22nd June 2022

To Book: Email: Vivienne.trott1@nhs.net

Delirium Training



What is Delirium? Delirium is a condition where people have increased confusion, changes in thinking and a reduced attention span. Symptoms can develop quickly and often fluctuate during the day.

Who gets delirium? It can happen to anyone but there are some things that put a person at higher risk of it. These include: Older age, Hearing and sight loss, A diagnosis of dementia, Having a lot of other health problems, Being in hospital with a broken hip or serious illness.

Delirium is also known as 'acute confusion'. It is treatable - but if it is undetected then it can be a life threatening

You can click on the e-learning and video guides below:

[THINK DELIRIUM e-learning](#)

West Yorkshire & Harrogate Partnership produced some free awareness raising materials and E-Learning: [West Yorkshire and Harrogate Partnership :: Raising Awareness and Training of Delirium \(wypartnership.co.uk\)](http://wypartnership.co.uk)

[Film 3 - Grace](#) = A scenario set in a care home. Grace (elderly lady) is in a care home and over the last 2 weeks she has been falling frequently. She frequently appears to be talking to herself, sometimes loudly, but it is hard to understand what she is saying.

[Film 4 - Eric](#) = A scenario in a domiciliary care setting. Eric (older man, mild dementia) lives alone in a sheltered flat and his domiciliary carer, who knows him well, arrives for his morning visit to help get him up, washed and dressed and to have his breakfast.

Infection Prevention & Control Training:



Training in IPC is available from your local CCG or Local Authority, for more details contact:

Lancashire County Council: infectionprevention@lancashire.gov.uk or view the website: <http://www.lancashire.gov.uk/practitioners/health/infection-prevention-and-control.aspx>

East Lancashire / Blackburn with Darwen: laura.forsythe1@nhs.net

Chorley South Ribble/Greater Preston: rebecca.potter10@nhs.net

West Lancs: angela.clarke26@nhs.net

Blackpool/Fylde & Wyre: alison.ricchiuti@nhs.net

Morecambe Bay (FAO Hannah Goldsmith): mbccg.qst@nhs.net



Safeguarding Adults Training Resources



Lancashire's Safeguarding Adults Board (LSAB) have a series of virtual classroom courses. *Click the following link to book all Lancashire, Blackpool and Blackburn with Darwen Virtual Training:*

<https://www.lancshiresafeguarding.org.uk/lancashire-safeguarding-adults/learning-development/>

For Blackpool Safeguarding please visit: www.blackpoolsafeguarding.org.uk/safeguarding-training

For Cumbria Safeguarding Adults Board please visit: <https://www.cumbriasab.org.uk/>

Lancashire Safeguarding Adults Board adopted the 7 Minute Briefing as a method of training which is an effective way of learning and sharing information across a range of services.

<https://www.lancshiresafeguarding.org.uk/lancashire-safeguarding-adults/learning-development/seven-minute-briefings/>

Mental Capacity Act

Social Care Institute for Excellence (SCIE)

The Department of Health and Social Care has asked SCIE to develop a series of free webinars to support care providers to learn about important social care topics, including the Mental Capacity Act 2005

Access here <https://www.scie.org.uk/care-providers/coronavirus-covid-19/virtual-courses>

The LSAB page links to a number of best practice resources on MCA developed by the Lancashire MCA sub group members.

<https://www.lancshiresafeguarding.org.uk/lancashire-safeguarding-adults/resources/mca-dols/>



Testing and the Mental Capacity Act:



How to perform a swab test: <https://www.youtube.com/watch?v=1l0jcv37WzI>

A COVID testing webinar/training video has been produced by Kristy Atkinson, Deputy Designated professional for Safeguarding Adults and Mental Capacity Act (Greater Preston CCG, Chorley and South Ribble CCG and West Lancashire CCG). This covers testing, MCA, the law and legal escalation.

It now sits on YouTube, you can access by following this link: <https://youtu.be/7TEiGaY8MFY>

The LSAB page below links to a number of best practice resources on MCA developed by the Lancashire MCA sub group members.

<https://www.lancshiresafeguarding.org.uk/lancashire-safeguarding-adults/resources/mca-dols/>



RESTORE2 Training - Webinars

*Restore2 can improve care for care home residents through the early identification of deterioration. It has been endorsed and recommended for use by **Care Quality Commission, Dept for Health and Social Care, NHS England, British Geriatrics Society, Learning Disabilities Mortality Review and Public Health England***

RESTORE2 (Recognise early soft-signs, Take observations, Respond, Escalate) is a physical deterioration and escalation tool that incorporates the National Early Warning Score (NEWS2) to help care home staff recognise when a resident's condition is deteriorating.

Webinars are available to provide training and support to care home staff :

Nursing Homes and homes that take routine observations may be best placed to undertake the full Restore2 offers available (there is a weekly Restore2 webinar, bookable at the following link <https://www.eventbrite.co.uk/e/restore-2-online-training-session-tickets-103421153454> in addition to local activity underway).

Restore2 **Mini** e-learning module, developed by colleagues from the South West AHSN for care homes and providers of care in the home, the module is free to access at the following link: <https://www.bluestreamacademy.com/enquiry/index>

e-Learning for Community Carers - Hydration in Older People



An e-learning programme has been developed to increase knowledge and confidence in assessing an older person's hydration needs and minimise the risk of poor hydration in a person-centred way.

Aimed at any person working with older people in the community, including care home staff, home carers, family carers and volunteers, the e-learning builds on the information and skills you may have already learnt and implemented from the [Care Certificate](#).

The hydration e-learning programme is part of the *Hydration at Home toolkit* which includes resources for the general public, including a hydration leaflet and poster.

For more information and to access these resources, please visit: <https://wessexahsn.org.uk/projects/354/hydration-at-home-toolkit>

Accessing the e-Learning

For more information about the e-learning resource, including access details, please visit:

<https://www.e-lfh.org.uk/programmes/hydration-in-older-people/>

Hydration Toolkit

LSCFT have worked with care homes across Lancashire and South Cumbria to promote the hydration of residents. This link can be followed to the toolkit and resources:

<https://www.lscft.nhs.uk/hydration>



**Lancashire and
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Nutrition



Community Dietetics is providing an interactive training session on the Malnutrition Universal Screening Tool (MUST). The training covers malnutrition, using the MUST, care planning and food fortification advice. The session will be ideal for staff new to working in the care setting and those wishing to refresh their knowledge of nutritional screening. There will be opportunities throughout the session to ask questions.

There is no charge for this training. To reserve your place on the training please ring 01772 644155 or email lcn-tr.CommunityDietitians@nhs.net.

Remaining Dates for 2022 are:

20th May / 17th June / 21st July / 18th Aug / 15th Sep / 20th Oct / 17th Nov / 15th Dec

– Morning session 9.30 start, Afternoon Session 1.30 start

Nutrition e-learning for carers

Carers UK has teamed up with Nutricia to develop this e-learning course, which aims to help carers understand the role of nutrition both for yourselves and for the person you're looking after. <https://www.carersuk.org/nutritioncourse/>



**Lancashire and
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Medications Training

Healthier Lancashire and South Cumbria ICS were successful in accessing funding for all Care Providers across Lancashire and South Cumbria to access free training around medicines for all their staff.

The link to PrescQIPP is: <https://www.prescqipp.info/learning/prescqipp-e-learning/>

There are two courses for domiciliary care: Managing medicines for adults receiving social care in the community Courses 1 and 2 – these are free

There are three courses for care homes: Medicines use in care homes Course 1, 2 and 3 - most of which have been purchased on behalf of care homes by CCGs

Staff will have to register for the website and choose the CCG area they are in.

The link to the HEE e-learning is here and this is free:

<https://www.hee.nhs.uk/our-work/medicines-optimisation/training-non-registered-medicines-workforce>

There are also two pieces of guidance from NICE:

Managing medicines for adults receiving social care in the community:

[https://www.nice.org.uk/guidance/ng67/chapter/recommendations?utm_medium=\(other\)&utm_source=socialcare&utm_campaign=tpresource](https://www.nice.org.uk/guidance/ng67/chapter/recommendations?utm_medium=(other)&utm_source=socialcare&utm_campaign=tpresource)

Managing medicines in care homes

[https://www.nice.org.uk/guidance/sc1/chapter/1-recommendations?utm_medium=\(other\)&utm_source=socialcare&utm_campaign=tpresource](https://www.nice.org.uk/guidance/sc1/chapter/1-recommendations?utm_medium=(other)&utm_source=socialcare&utm_campaign=tpresource)

Managing medicines for adults receiving social care in the community e-learning courses

About PrescQIPP

PrescQIPP is a not-for-profit company which proactively helps NHS and social care organisations optimise their medicines-related care to patients, through the delivery of robust, accessible and evidence-based resources. We have many years experience of providing resources and education to the NHS. Visit the [PrescQIPP website](#) for more information.

About the courses

PrescQIPP is a Skills for Care endorsed provider of e-learning courses for the adult social care sector. These e-learning courses support the implementation of NICE guideline 67 [\(Managing medicines for adults receiving social care in the community\)](#).

The Care Quality Commission (CQC) were stakeholders in the development of these courses, which are CPD accredited and carry endorsement statements from the National Institute for Health and Care Excellence (NICE).

Course access

The Managing medicines for adults receiving social care in the community courses are available for care providers in our area.

How to access the course:

- If you do not already have an account, register on the [PrescQIPP e-learning platform](#). Please select the correct local organisation when registering as this will ensure you're provided with the correct access.
- Log into the [PrescQIPP e-learning platform](#).
- Find the course and select 'Access course'.

Volunteering Learning Programme



This programme is freely available to all volunteers and includes elearning resources for volunteers that have been designed by volunteers. The programme supports completion of the National Volunteer Certificate (NVC) and also links to wider learning via the [National Learning Hub for Volunteering](#).

Click on the link below to access the training:

[Volunteer Learning - elearning for healthcare \(e-lfh.org.uk\)](https://e-lfh.org.uk)

The six core standards include content that all volunteers are encouraged to achieve when starting as a volunteer:

The standards are:

- [Your role and responsibility](#)
- [Communication](#)
- [Respect for Everyone \(Equality Diversity and Inclusion\)](#)
- [Safeguarding \(Adults and Children\)](#)
- [Mental Health, Dementia and Learning Disability](#)
- [Health and Safety](#)

End of Life Care & Training



Training in end of life care is sometimes free of charge to care providers and is available from your local hospices

For more details contact:

Chorley South Ribble/Greater Preston: St Catherines Hospice training: [Library - St Catherine's Hospice \(stcatherines.co.uk\)](http://stcatherines.co.uk)

East Lancashire / Blackburn with Darwen: Pendleside Hospice: <https://www.pendleside.org.uk/>

East Lancs Hospice: <https://eastlancshospice.org.uk/education>

West Lancs: Queenscourt Hospice <https://www.queenscourt.org.uk/index.php/education/education-centre.html>

Blackpool/Fylde & Wyre: Trinity Hospice <https://www.trinityhospice.co.uk/education/health-and-social-care-professionals/>

Morecambe Bay:

St John's Hospice, <https://www.sjhospice.org.uk/education/>

St Mary's Hospice: <https://www.stmaryshospice.org.uk/>

Clinical Risk Management Training



[Clinical Risk Management Training - e-Learning for Healthcare](https://www.e-lfh.org.uk/programmes/clinical-risk-management-training)

<https://www.e-lfh.org.uk/programmes/clinical-risk-management-training>

The core course, 'Clinical Risk Management Training', comprises **seven sessions and one assessment session**. The second module, 'Community of Interest', is an area where people can find knowledge and share good practice.

BAME staff Risk Assessment:



Black, Asian and Minority Ethnic (BAME) groups are at markedly higher risk of developing and dying from COVID-19

NWADASS have developed a practical toolkit for managers in any adult social care setting including:

Links to examples of risk assessments from a range of sectors

Includes identifying appropriate mitigations

Managers to adapt for their own organisation and staff

The toolkit can be found at: <https://www.nwadass.org.uk/bame-risk-tool>

Fee paying Courses:

The following are links to fee paying courses which have been requested or suggested by organisations in L&SC, some of the courses have a free training offer for a time limited period. Alternatives are available and endorsement for training care providers can be found on Skills for Care website here:

<https://www.skillsforcare.org.uk/Learning-development/Find-an-endorsed-provider/Find-an-endorsed-provider.aspx>

1. Mental Health First Aider courses.

St John's Ambulance: <https://www.sja.org.uk/courses/workplace-mental-health-first-aid/>

Nutshell Training: <https://www.nutshelltraining.co.uk/mental-health-first-aid/>

2. An online **Care Certificate** is available in 1 online course accompanied by 1 training Portfolio, and takes a blended learning approach to all 15 standards of the Care Certificate.

<https://landing.careskillsacademy.co.uk/the-new-care-certificate/>

3. The Skills platform hosts a number of courses for online **Moving and Handling** training: <https://www.ihasco.co.uk/courses/detail/moving-and-handling-people>

4. The skills platform has links to a number of paid online **Managing Behaviours that Challenge** courses:

<https://www.skillsplatform.org/health/challenging-behaviour-training>

5. Visit www.teleswallowing.com for speech and language therapy, for care home staff needing training in dysphagia and to become a telehealth partner to assist speech and language therapists to make remote consultations.

6. **Stocks Hall** now have a direct link to mandatory training courses for all social care providers to access:

<https://stockshall.elearninghippo.com/>



Local Training and Education:



The HLSC Summit booklet provides a list of colleges in each ICP area (Bay/ Fylde / Pennine / Central / West Lancs).

This gives all the information needed to plan staff training including college contact details, course details and funding.

It also gives details of bespoke training offers available and organisations delivering training across Lancashire and Cumbria.

Please click here:



HLSC Summit booklet (003).pub



Apprenticeships:



[Look here for an Adult Social Care Employers Quick Guide to apprenticeships](#)

For further information including FAQs and step by step details on how to plan, recruit and deliver an apprenticeship, go to our website here: www.NHScareersnw.com

'Sorted' is a Guide produced by Lancashire Work Based Learning forum which shows which courses are available with the selected Training Provider or you can select a course and see which Training Providers run the selected course.

For a list of Lancashire based training providers offering apprenticeships training please take a look at Sorted [here](#)

For providers wishing to find out further information regarding employing a social care apprentice, including how to claim funding from the [Workforce Development Fund](#) please visit the [Skills for Care](#) website.

NECS Capacity Tracker

The Capacity Tracker is a very important tool to help you update and reflect any changes within your care setting. The information collected is crucial and is reviewed on a daily basis by teams across the DHSC and NHSE to be able to target support where it is most needed.



The Capacity Tracker system is key to you providing a safe patient service, protecting acute capacity and keeping business viability

Information should be updated on a daily basis and reflect any changes within your care setting. An important action that we are asking you to complete straight away is to make sure that your contact details are up to date, including an email address.

The Capacity Tracker team are always on hand to help you with any issues or queries you may have (necsu.CapacityTracker@nhs.net) or 0191 691 3729

There are resources available on the Capacity Tracker website, follow the Help drop down to access guidance and information and the main menu will have updates and important changes that have been made to the Capacity Tracker.

Skills for Care Registered Managers Webinars & bitesize guides



The registered manager webinars cover a range of topics to support managers and their services and have been developed since the start of the pandemic.

They are delivered to a live audience and recorded for further viewing which you can watch below. They are 30-minutes long and some of the webinars are also supported with bite size resources.

Webinars cover the following 7 categories:

- ① [Training](#)
- ② [HR](#)
- ③ [Recruitment](#)
- ④ [Leading your service](#)
- ⑤ [Wellbeing](#)
- ⑥ [Technology](#)
- ⑦ [End of life](#)



Lancashire and
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Getting your COVID Vaccine



Vaccination is an absolutely crucial element of our defence against this virus, and although it is no longer mandatory, it is recommended for all care home staff. To book your vaccine:

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/book-coronavirus-vaccination>

Please see below access to information and tools for care managers to speak to staff who are currently hesitating in taking the COVID vaccine, it also has a link to e-learning:

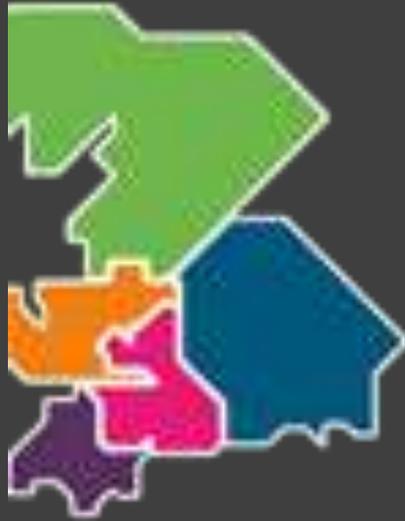
www.healthyconversationskills.co.uk/vaccineconfidence

For further information and support, film clips showing health and care staff talking about the vaccine can be found here:

<https://www.healthierlsc.co.uk/CovidVaccination/videos>

<https://drive.google.com/drive/folders/127xxFvWKeusSg5eKjTlO5LD49wFNVTVM?wp-linkindex=2>





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We welcome your feedback. Please tell us what you thought of this communication, and share any further training resources you would like to add to this guide

Please email:

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