

REPORT TO:	PRIMARY CARE COMMITTEE	
MEETING DATE:	15 August 2016	
REPORT TITLE:	General Practice Resilience Programme	
SUMMARY OF REPORT:	This guidance describes how the General Practice Resilience Programme announced as part of the GP Forward View will operate	
REPORT RECOMMENDATIONS:	Primary Care Committee members are asked to receive the report for information and note progress to date in implementing the recommendations set out in the guidance	
FINANCIAL IMPLICATIONS:	An additional £425,752 will be made available to the NHSE Local Team to support the GP Resilience programme across Lancashire	
REPORT CATEGORY:	Formally Receipt	Tick √
	Action the recommendations outlined in the report.	
	Debate the content of the report	
	Receive the report for information	√
AUTHOR:	Lisa Cunliffe, Primary Care Development Manager	
	Report supported & approved by your Senior Lead	Y
PRESENTED BY:	Lisa Cunliffe/Sarah Danson	
OTHER COMMITTEES/ GROUPS CONSULTED:	NHSE Lancashire Primary Care Leads	
EQUALITY ANALYSIS (EA) :	Has an EA been completed in respect of this report?	N
RISKS:	Concerns regarding the resilience and sustainability of General Practice in East Lancashire is on the corporate risk register	Y
CONFLICT OF INTEREST:	Is there a conflict of interest associated with this report?	N
PATIENT ENGAGEMENT:	Has there been any patient engagement associated with this report?	
PRIVACY STATUS OF THE REPORT:	Can the document be shared?	Y
Which Strategic Objective does the report relate to		Tick
1	Commission the right services for patients to be seen at the right time, in the right place, by the right professional.	√
2	Optimise appropriate use of resources and remove inefficiencies.	√
3	Improve access, quality and choice of service provision within Primary Care	√
4	Work with colleagues from Secondary Care and Local Authorities to develop seamless care pathways	

**NHS EL CCG Primary Care Committee
15 August 2016**

General Practice Resilience Programme

1 Introduction

- 1.1 This guidance describes how the General Practice Resilience Programme (GPRP) announced as part of the GP Forward View will operate
- 1.2 This programme aims to deliver a menu of support that will help practices to become more sustainable and resilient, better placed to tackle challenges they face now and into the future, and securing continuing high quality care for patients

2 Background

- 2.1 There are currently two national programmes operating that offer turnaround support to those GP practices where there is the greatest need to improve sustainability and resilience:
 - The Vulnerable Practice Programme
 - RCGP Peer Support Programme – this programme provides support to practices entering CQC special measures
- 2.2 The General Practice Resilience Programme (GPRP) is in addition to existing programmes and will provide additional resource to support resilience in General Practice.

3 Funding

- 3.1 In 2016/17 there is £16m available with £8m available per year thereafter until March 2020
- 3.2 Funds will be transferred direct to NHSE local teams on a 'fair shares' basis
- 3.3 Indicative funding allocation for Lancashire £425,752 in 2016/17 (£212,876 thereafter until 2020)
- 3.4 NHSE local teams will work with key partners to ensure funding is used to target support at areas of greatest need

4 Menu of Support

- 4.1 The attached guidance sets out a menu of support much of which should already be in place and being delivered as a consequence of the existing national programmes including:
 - Diagnostic services to quickly identify areas of improvement support.
 - Specialist advice and guidance e.g. HR, IT, Management, Finance
 - Coaching/Supervision/Mentorship as appropriate to identified needs
 - Practice management capacity support

- Rapid intervention and management support for practices at risk of closure
- Coordinated support to help practices struggling with workforce issues
- Change management and improvement support to individual practices or groups of practices.

4.2 Unfortunately in East Lancashire take up of support offered to GP practices identified as part of the vulnerable practices programme has been poor

4.3 The GPRP aims to improve accessibility by developing local capacity and capability to deliver a wider range of practice support to practices in a more agile and responsive way including:

- Additional local team capacity and capability to provide support directly
- Contracted third party supplier to work with practices
- Backfill for individual GPs and other practice team members
- Section 96 support and financial assistance.

4.4 In parallel to the GPRP NHSE to introduce a NHS GP Health Service for GPs suffering from stress and burn out.

5 Identifying practices

5.1 The same national criteria used to identify vulnerable practices will be used by local teams to identify practice for support under the GPRP

5.2 The GPRP will enable support to be offered to even more practices including:

- Practices assessed initially but not prioritised for support
- Practice offered support but who did not take up the offer
- Groups of practices where practice based assessments identify a need in a particular locality or place.

6 Practice Commitment

6.1 Support to GP practice will be conditional on matched commitment from practices evidenced through an agreed action plan which will need to include clear milestones for existing support

6.2 Practice will not be required to match fund the support

7 National Support

7.1 NHSE are working to deliver a sustainability and resilience framework for primary care by October 2016

8 Key Milestones

8.1 **By 19 August:** NHS England local teams to share proposals for delivering the menu of support with their key partners.

8.2 **By 23 September:** NHS England local teams will confirm to NHS England central team how they will deliver the menu of support, including single point of contact for practices. NHS England central team will publish these details nationally so there is clarity for all GP practices on the support arrangements in place. This will be in addition to local communications.

8.3 **By 30 September:** NHS England local teams will confirm to the NHS England central team list of practices selected to receive support in 2016/17 (notwithstanding practices

who may be subsequently assessed for support, including practices who self-refer) and that support offers have been made to practices listed. Offers will be followed up with agreed MOUs.

8.4 **By 14 October:** where any practices have been identified in need of urgent support due to risk of closure, and are not already receiving support under the existing national programme, NHS England local teams will need to confirm to NHS England central team, that practices are now in receipt of practical support

8.5 **By 30 December:** local teams to confirm £16m investment support in GPRP (expenditure and/or evidence of investment being fully committed to named practices).

9 Progress to date

9.1 The GPRP was discussed in detail at a recent Lancashire wide Primary Care Leads meeting at which were present members from NHSE Primary Care Contracting and Transformation Team, CCG Primary Care Teams and the LMC

9.2 Agreed actions include:

- LMC will draft a joint letter to go out to all practices identified as vulnerable that have not yet responded to or taken up the offer of support
- NHSE Primary Care Team will, with CCG support, refresh and update the list of vulnerable practices
- NHSE Primary Care Team will draft a letter to go out to all practices to make them aware of the GPRP and the ability to self-select
- NHSE Primary Care Team will write to partners to ask for views about proposals for a menu of support for GP Practices.

10 Recommendations

10.1 Primary Care Committee members are asked to receive the report for information and note progress to date in implementing the recommendations set out in the guidance

Lisa Cunliffe
Primary Care Development Manager