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Our Ref: Briercliffe 19/20

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Dear Patient,

Re: Briercliffe Medical Centre

We are writing to let you know about recent changes at your GP Practice, Briercliffe Medical Centre, Briercliffe Road, Burnley.

As you may already be aware, there has been a change to the management team at the practice with effect from 29th May 2019. This is because the contract between East Lancashire Clinical Commissioning Group (*The CCG*)* and the GP partnership at Briercliffe Medical Centre for the provision of GP services came to an end when the GPs at the practice dissolved their partnership on 28th May 2019.

In order to ensure that GP services continued uninterrupted the CCG awarded a contract to the Lancashire EU of GPs Limited (*The EU*)* until 31st March 2020. This is a short term measure until a permanent solution can be implemented.

Although some of the GPs have left the practice, Briercliffe Medical Centre will continue to be run by experienced local doctors and staff, many of whom are the same GPs, reception and nursing staff that patients have known over recent years.

The lead doctor is Dr Alice Mervin and the Practice Manager is Farheen Munir.

Following the untimely death of one of the Nursing Team the practice has been successful in recruiting a new nurse, who will be starting work at the practice in August, keeping any interruption to services to a minimum.

Patients will continue to receive GP services as normal and should continue to use the surgery as usual. The surgery remains committed to providing high quality care and modern services for patients in the area.

You don't need to do anything as your registration at the practice will continue and you can access appointments and/or order repeat prescriptions in the same way you do now without any interruption or difficulty.

We will ensure that patients and those with an interest in the surgery are kept informed and updated. The practice has an active Patient Participation Group (PPG) and we are meeting regularly with PPG members to keep them informed and up to date. Any patient registered with the practice can join the PPG – just ask at reception.



If you have any concerns please don't hesitate to contact the Practice Manager, Farheen Munir, on 01282 648052.

You can also contact the CCG by emailing MLCSU.customercarelancashire@nhs.net or by phone on 0800 032 2424.

For more information please go to the practice website www.briercliffmedicalcentre.co.uk or to the CCG website www.eastlancscg.nhs.uk

Yours sincerely,



Alex Walker,
Director of Performance & Delivery.

CC Local Borough Councillors

***Who is East Lancashire Clinical Commissioning Group (The CCG)?**

East Lancashire Clinical Commissioning Group (The CCG) is responsible for planning and buying health services on behalf of the population. This includes services provided by GP Surgeries, which it does in partnership with NHS England (NHSE).

GP Services are provided by organisations working under a contract with the NHS which sets out what services they should offer, the quality and standards that are expected of them, and payment arrangements.

***Who are the Lancashire EU of GPs (The EU)?**

The Lancashire EU of GPs are a network of local GP practices who already provide extended GP access appointments, after 6.30pm on weekday evenings and at weekends, and blood tests for patients from GP Practices across the whole of East Lancashire.

It is a company owned by 34 of the 51 local GP Practices in East Lancashire. It was established in 2014 to support local GP practices. GP practices working together as a network or federation are better able to support GP Practices ensuring they are able to continue to deliver the services patient need and they can help to develop and transform local services for local people.

They were able to step in at short notice to ensure that GP services could continue to be provided as a temporary measure while the CCG seeks a long term, and more permanent arrangement for services at the practice.

