

Date: January 2018

**For the attention of Patients registered with
the East Lancashire Medical Services
(ELMS) Federated Practice**

East Lancashire Clinical Commissioning Group

Walshaw House
Regent Street
Nelson
Lancashire
BB9 8AS

Please share this letter with other members of the
household who are registered with ELMS
Federated Practice

Tel: 01282 644700

Fax: 01282 615559

www.eastlancscg.nhs.uk

Facebook: www.facebook.com/eastlancscg

Twitter: [@Eastlancscg](https://twitter.com/Eastlancscg)

Dear Patient,

Re: Closure of GP Surgery

The East Lancashire Medical Services (ELMS) Federated Practice is a GP practice that currently delivers GP services across 4 sites. These include:

- Pendle Valley Mill, Yarnspinners Primary Health Care Centre, Carr Road, Nelson.
- Brierfield Surgery, Brierfield Health Centre, Arthur Street, Brierfield.
- Horsfield Surgery, Colne Health Centre, Craddock Road, Colne.
- Eagle Surgery, Acorn Primary Care Centre, Blackburn Road, Accrington.

The current contract between NHS East Lancashire Clinical Commissioning Group (the CCG) and East Lancashire Medical Services (ELMS) is now due to come to an end on the 30th June, 2018.

As you may recall we (East Lancashire CCG) wrote out to patients registered with the ELMS Federated Practice in February, 2017, to inform you that the time limited contract between the CCG and ELMS was due to come to an end. We also wrote about the need for us to review the contract to ensure that any future contract takes into account the health needs of local people, provides value for money and delivers the highest possible quality of care to patients.

This review was required as a result of legal regulations and guidance which apply to the NHS, and not as a result of any concerns about ELMS, the current provider. At the same time we also sought your views about what you would like to see in the future, with a view to using the feedback you provided to inform future service delivery and we committed to writing again once a decision about the future of the practice(s) had been made.

The review concluded that the two smaller surgeries in Accrington and Colne, because of their size, were unable to provide access to the range and level of services available in some larger practices. In addition, the geographical distance between the practices does not lend itself to collaborative working, as staff are working across multiple sites, and spend time travelling between sites rather than seeing patients. This also puts pressure on the services in the larger practices, as they lose valuable clinical time to travelling.



We are writing to you as a patient registered with one of the following practice sites:

- Horsfield Surgery, Colne Health Centre, Craddock Road, Colne.
- Eagle Surgery, Acorn Primary Care Centre, Blackburn Road, Accrington,

to inform you that, as a result of the review, Horsfield Surgery and Eagle Surgery will close from 28th February, 2018.

The remaining two GP sites – Pendle Valley Mill, Nelson and Brierfield Surgery will continue to provide GP services and the CCG will be running a procurement process to secure a provider from 1st July, 2018, when the existing contract comes to an end.

As a patient registered at Horsfield Surgery and Eagle Surgery, you have the option of:

- 1) Remaining registered with the service and travel to Pendle Valley Mill Surgery in Nelson or Brierfield Health Centre; or
- 2) Opting to register at another practice of your choice.

There are a number of GP practices located in the same health centre facilities as Horsfield Surgery and Eagle Surgery which could provide GP access closer to home when these two surgeries close.

The CCG is keen to ensure that the change is as smooth as possible and patients are supported. We are therefore asking patients to provide feedback to the following questions:

1. Will you remain registered with ELMS and travel to Pendle Valley Mill Surgery in Nelson or Brierfield Health Centre; or
2. Will you seek registration elsewhere?

You can provide feedback in one of the following ways:

- Post boxes available in the surgery
- By email: communications.eastlancsccg@nhs.net
- By phone: 01282 644627
- By post to: Communications and Engagement, Walshaw House, Regent Street, Nelson, BB9 8AS
- Online at: www.eastlancsccg.nhs.uk

We will write to you in the near future to provide further details regarding how to register at another practice, if that is your chosen option.

Please do not hesitate to contact us on 01282 644627 if you have any questions or concerns.

Yours faithfully,



Sharon Martin,
Director of Performance and Delivery,
East Lancashire Clinical Commissioning Group.

Working with People and Communities to live happier and healthier lives



Chair: Dr Phil Huxley
Chief Officer: Mark Youlton