

Agenda Item No: 5.2

REPORT TO:	GOVERNING BODY	
MEETING DATE:	26th September 2018	
REPORT TITLE:	Quality Report	
SUMMARY OF REPORT:	This paper outlines information in relation to recent national policy documents, publications and conferences.	
REPORT RECOMMENDATIONS:	Members are asked to: - Note the content of the report	
FINANCIAL IMPLICATIONS:	None	
PROCUREMENT IMPLICATIONS:	None	
REPORT CATEGORY:	Formally Receipt	Tick √
	Action the recommendations outlined in the report.	
	Debate the content of the report	
	Receive the report for information	√
AUTHOR:	Simon Bradley – Quality & Performance Manager MLCSU	
	Report supported & approved by your Senior Lead	Y
PRESENTED BY:	Kathryn Lord Interim Director of Quality and Chief Nurse	
OTHER COMMITTEES/ GROUPS CONSULTED:	Contract Quality Review Meetings with CCG Hosted Providers	
PRIVACY IMPACT ASSESSMENT (PIA)	Has a PIA been completed in respect of this report?	N
	If yes, please attach	If yes, please attach
EQUALITY IMPACT ANALYSIS (EIA) :	Has an EIA been completed in respect of this report?	N
	If yes, please attach	If no, please provide reason below
RISKS:	Have any risks been identified / assessed?	N
CONFLICT OF INTEREST:	Is there a conflict of interest associated with this report?	N
CLINICAL ENGAGEMENT:	Has any clinical engagement/involvement taken place as part of the proposal being presented.	N
PATIENT ENGAGEMENT:	Has there been any patient engagement associated with this report?	N
PRIVACY STATUS OF THE REPORT:	Can the document be shared?	Y
Which Strategic Objective does the report relate to		Tick
1	Commission the right services for patients to be seen at the right time, in the right place, by the right professional.	√
2	Optimise appropriate use of resources and remove inefficiencies.	√
3	Improve access, quality and choice of service provision within Primary Care	
4	Work with colleagues from Secondary Care and Local Authorities to develop seamless care pathways	

**NHS East Lancashire CCG Governing Body
26th September 2018**

Quality Report

1. Introduction

- 1.1 This paper outlines for Governing Body members quality assurance and quality improvement matters for East Lancashire CCG (EL CCG) & local provider organisations.

2. Provider Updates

2.1 CQC Inspections General Practice

As of 1st September 2018, 50 EL CCG GP Practices have been inspected by the CQC and had their visit report published. The inspection reports rate 4 practices as 'Outstanding', 46 practices have been rated 'Good'.

2.2 CQC Inspections Care Homes

As of 1st September 2018, 132 of 139 EL CCG Care Homes have been inspected by the CQC and had their visit report published. The inspection reports rate 2 homes as 'Outstanding', 104 homes as 'Good', 24 as 'Requires Improvement' and 2 as 'Inadequate'.

The CCG Safeguarding Team ensures that any care home receiving an inadequate rating by the CQC are on the RADAR agenda. RADAR is a multi-agency working group; the CQC are a member of this group. The RADAR group establish an action plan and delivery model to support improvement.

3. CCG model constitution

NHS England has published an updated new model CCG constitution and supporting notes. This is considerably shorter than the original version published in 2012 and identifies the minimum requirements to be included. The model sets out the rules and procedures that the CCGs should use to ensure probity and accountability and to ensure that decisions are taken in an open and transparent way. NHS England is currently facilitating a series of webinar workshops for CCGs on the new model.

Resources are available:

<https://www.england.nhs.uk/commissioning/supporting-commissioners/>

4. Speaking up in Primary Care

A new e-learning module for speaking up is now available for all staff working within Primary Care. The session covers what speaking up about a concern means and why it matters, and it will help learners understand how they can do this. The e-learning module was developed by Protect, formerly Public Concern at Work, working in

partnership with NHS England and the National Guardian's Office. Information has been sent out to Primary Care Staff via the weekly GP Bulletin.

The e-learning module is available:

<https://portal.e-lfh.org.uk/Component/Details/537513>

5. Resource to support and assist adults with Type 1 diabetes

The NHS Diabetes Programme, with its partners Diabetes UK and NHS Digital have developed new content on NHS.UK. This provides practical information at diagnosis, such as videos on how to inject insulin, how to check blood glucose levels and the check-ups and appointments patients should attend.

The resource can be accessed:

<https://www.nhs.uk/conditions/type-1-diabetes/>

6. Kate Granger Awards

East Lancashire CCG would like to congratulate East Lancashire Hospitals Trust's Lancashire Women and Newborn Centre for winning the Kate Granger Award for Compassionate Care at the NHS Expo in Manchester in September 2018

In 2016 the team introduced 'skin-to-skin' caesarean births which promote immediate contact of baby and mum following an elective caesarean delivery. The team have been committed to involving mothers in designing the caesarean skin-to-skin option which was recognised at the awards.

Immediate skin-to-skin contact offers many benefits including an increase in breastfeeding initiation, decreased time to the first breastfeed, increased bonding and stronger maternal satisfaction.

7. Leading Change, Adding Value Atlas of Shared Learning

The Atlas of Shared Learning is a collection of case studies that illustrate and quantify the contribution of nursing, midwifery and care staff, demonstrating delivery of the Five Year Forward View (FYFV) and other national, regional and local policy initiatives.

The Atlas can be accessed:

<https://www.england.nhs.uk/leadingchange/atlas-of-shared-learning/>

NHS-England are looking for further case studies to be submitted demonstrating how unwarranted variation in practice is being identified and addressed and how the changes are being measured.

8. Conclusion

This paper outlines information in relation to recent national policy documents, publications and conferences.

9. Recommendations

9.1 Members are asked to:

- Note the content of the report

Kathryn Lord
Interim Director of Quality and Chief Nurse